



ULTA BEAUTY

Nationwide Locations



Owner

ULTA Beauty

Contract Type

Retail

RETAIL CASE STUDY

FSG Removes Facility Maintenance and Repair Challenges for National Retail Chain with EMS Solution

CHALLENGE

ULTA Beauty faced a challenge shared by many facility managers: multiple systems of varying ages across a wide portfolio of locations. According to the company's energy analyst at the time, "The majority of my day is troubleshooting. The stores communicate concerns to us about HVAC and lighting, and my first job is always to research their specific system and interface, and only after that can I begin to work on their problem." The team sought an enterprise Energy Management System (EMS) that would take its existing variable hardware and consolidate it under one user interface (UI) for monitoring and support. When the time came to choose a vendor to work with them on this important project, ULTA Beauty turned to FSG's Smart Buildings Division.

SOLUTION

FSG's Smart Buildings Division got to work for ULTA Beauty and began rolling out FSG's cloud-based Chariot® platform, a multi-site energy management and building automation system. Because Chariot® was built to be hardware and protocol agnostic, the platform can easily integrate with any existing system or function within a brand new solution using the best equipment for the job. As each additional location came online with Chariot®, ULTA Beauty began to appreciate the benefits of the new control and monitoring system.

RESULT

ULTA Beauty was thrilled with the project rollout by FSG Smart Buildings. Before Chariot®, the company was bogged down with too many legacy systems requiring too much time to manage effectively. With the implementation of Chariot®, the energy team at ULTA Beauty can now rely on alarms generated by automated fault detection. Whenever equipment deviates from specified thresholds, the energy analyst receives an alarm. Best of all, the entire network of locations is streamlined, standardized, and easy to use.

