



TOYS R US

Nationwide



Owner

Toys R Us

Contract Type

Service

SERVICE CASE STUDY

In addition to our role as a complete facility management solutions provider, Facility Solutions Group also performs contract and reactive maintenance work, and we fill that role for Toys R Us.

CHALLENGE

Maintenance programs are an important and necessary part of running a successful business. Toys R Us required an electrical and lighting contractor that could provide both scheduled and emergency maintenance and repair services. In addition to our role as a complete facility management solutions provider, Facility Solutions Group also performs contract and reactive maintenance work, and we fill that role for Toys R Us.

SOLUTION

FSG services the overall electrical needs of Toys R Us stores nationwide. FSG not only does all Toys R Us electrical repairs, but also seasonal phase changes and rollouts, including disconnecting and reconnecting existing electrical service, fixture changes, and fixture resets. FSG also manages and monitors Toys R Us programs and processes, thereby reducing the company's overhead costs. In addition, FSG provides both emergency and regular service with one phone call, and consolidated billing with one invoice per region.

